

Original Article

Comparing High Availability and Disaster Recovery in Multi-Cloud Environments

Aseem Mankotia

Engineering, Dover Fueling Solutions, Austin, USA.

Corresponding Author : aseem.mankotia@doverfs.com

Received: 21 May 2024

Revised: 30 June 2024

Accepted: 19 July 2024

Published: 31 July 2024

Abstract - In the contemporary connected world, organizations employ multiple clouds to improve accessibility and manage possible negative consequences that may occur due to the absence of services or loss of data. This paper focuses on two major activity protocols, namely, High Availability (HA) and Disaster Recovery (DR) in multi-cloud frameworks. High Availability guarantees constant system operation, even in case of maintenance work or hardware malfunction, by migrating duplicate systems through various cloud operators. Disaster Recovery, on the other hand, is oriented toward the restoration of business as soon as possible after the disaster has occurred and concentration on data restoration to a predefined state or site. This paper aims to analyze the differences in the technical characteristics, limitations, and opportunities of HA and DR focused on the multi-cloud model for aspects such as cost, optimization difficulty, data and application consistency, and geographical and legal issues. Also, it discusses the effects of containerization, serverless architecture, and orchestration solutions on HA and DR plans, which should be scalable, automated and inherent to the services' nature. Time-sensitive data needs are also discussed in the paper where HA with nearly zero downtime is juxtaposed with DR needing premier protection and speed in different multi-cloud cases.

Keywords - Multi-cloud environments, High Availability (HA), Disaster Recovery (DR), Redundancy and failover, Automation.

1. Introduction

1.1. Importance of Multi-Cloud Environments

The world has now shifted its reliance on cloud computing for much of its business operations, and many organizations use more than one cloud vendor to prevent being trapped by a single provider and for redundancy. The use of multiple clouds provides failover and/or redundancy as well as workload optimization as workloads are spread across various regions as well as various clouds.

1.2. Defining High Availability (HA) and Disaster Recovery (DR)

HA stands for High Availability – it is a concept implying that the systems intended ought to work as much as possible without interruption. This is made possible through replication of the system, where resources such as workloads are split and replicated to avoid concentration in one area and where the system has an intrinsic ability to detect a problem and quickly switch to the next available working module. Disaster Recovery (DR), on the other hand, is a set of strategies developed to achieve the recovery of systems and data after disastrous events; it concentrates on data backup, replication, and recovery plans meant to ensure business is able to continue.

1.3. Multi-Cloud Strategies

Multi-cloud strategy means leveraging services within different cloud providers for purposes such as enhancing availability, minimizing risk tied to a single provider, and obtaining optimal performance and cost. Multi-cloud architectures can be used to complement HA and DR initiatives where companies can capitalize on the strengths of a particular provider and spread the risks across many platforms [7].

2. Literature Survey

2.1. Overview of Existing Research

The HA and DR studies all through multi-cloud have become popular over the last years; the redundancy approaches, fault tolerance, data reliability, and recovery time have been highlighted. Past papers have thus also brought out issues of data synchronization during replication and the issues of achieving high availability across various cloud infrastructures.

2.2. High Availability (HA) in Multi-Cloud Environments

Load balancing, failover, and replication are usually employed in HA architectures, including cloud interfaces with several cloud providers. Research also indicates that when HA systems are implemented within multi-cloud infrastructure,



[1] there are benefits in the areas of recovery and challenges in terms of data scenarios and data coherency, and the summary of the High Availability is mentioned in Table 1.

- Redundancy: An example of having diverse copies of a vital asset in other clouds.
- Load Balancing: This deals with the ways of managing the traffic so as not to load a specific instance too much to cause a crash or slow down the response.
- Failover Mechanisms: A contingency plan of having an initial set subordinate ready to take over operations in the event of the initial set's failure.
- Geographical Distribution: Installing circuits in various geographic locations to avoid the risk of a concentrated.
- Blackout from the generating and handling facilities.

Table 1. Summary of HA technique

Technique	Description	Advantages	Challenges
Load Balancing	Distributing traffic across multiple servers	Improved performance, fault tolerance	Complexity in configuration
Automated Failover	Switching to backup systems in case of failure	Reduced downtime	Requires reliable failover mechanisms
Data Replication	Copying data across different locations	Data redundancy, faster recovery	Ensuring data consistency

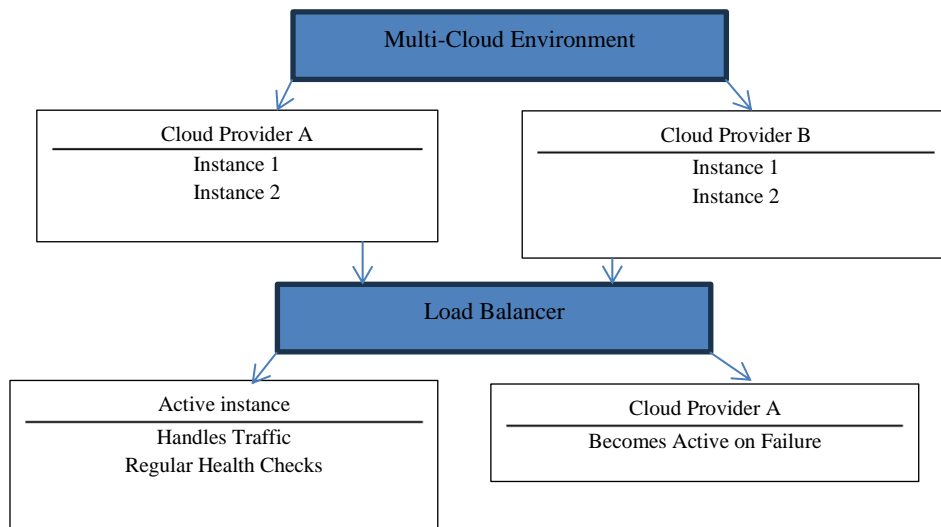


Fig. 1 HA in Multi-Cloud environment

A detailed explanation of the High Availability in multi-cloud environments is mentioned in Figure 1.

- Multi-Cloud Environment: This depicts the overall architecture where the different CSSs are employed for hosting and running applications. As it involves several providers, there is a diminution of risk in any day for a failure that would give a higher chance of downtime.
- Cloud Providers: The example under consideration encompasses two cloud providers, A and B. All the clouds are run at least twice in the case of virtual machines or containers for the given application. These instances make the application able to deal with the workload despite the fact that one of the instances or cloud provider has failed.
- Instances: For each cloud provider, there are several operational instances. Now, let us take a glimpse at the specifics of the instances used. We have six cloud providers: Instance 1 and Instance 2 in Cloud Provider A. These instances are currently and constantly operational and can accept incoming calls and other types of requests.

Instance 1 and Instance 2 in Cloud Provider B: Like these, these are also present and running buses which are capable of undertaking traffic.

- Load Balancer: This is another component which is responsible for load balancing; spiking incoming traffic to the active instance. This eliminates the possibility of an instance being flooded with many requests, which, with load balancing, ensures availability and low response time. It can be configured to direct the traffic to the more favourable and sustainable or the least loaded instances, respectively.
- Active Instance: This is the first station that appears active to manage the current traffic. It also frequently checks on its health, making sure the vehicle is running as it should be. If this instance fails, traffic will be rerouted, as are all other services that have chosen the internet as the primary method of accessing them.
- Standby Instance: It is currently not in service and does not address traffic under regular circumstances.

2.2.1. Steps in the HA Flow

Traffic Distribution

It takes the received incoming traffic and forwards it to the instances from several cloud providers, between which the load is balanced. At the same time, all instances simultaneously receive the same amount of traffic to prevent overloading single instances.

Health Checks

Among the issues that we consider in the instances are their status and performance, for which we constantly monitor and conduct checkups. During the process when an active instance goes through a health check, it is considered as unhealthy.

Failover

Here, in the case of an unhealthy instance being flagged, then the traffic is redirected to the passive instance. The copy then becomes the ‘active’ copy to cater for this, to ensure that there is no breakdown of service.

Redundancy and Recovery

That was true in multiple clouds, so there are redundancies for these instances. There is the load balancer which can direct traffic to instances in another cloud provider in case the whole cloud provider is down. This helps in making certain that the application is always online and accessible even in instances where there has been a major breakdown.

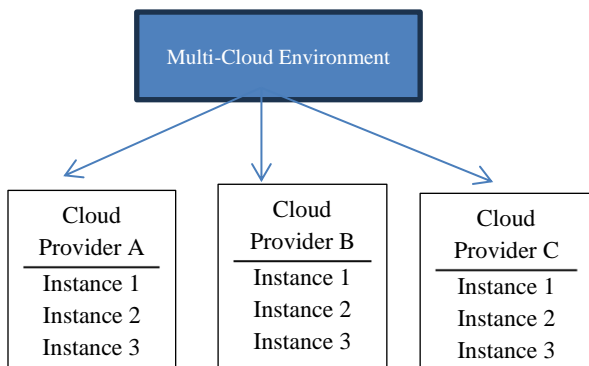


Fig. 2 Multi-cloud HA Setup

- Load Balancer: Cloud hub that directs traffic to instances spread across various cloud provider sites.
- Instances: Located in each provider’s region to prevent single-point failures
- Health Checks: A failover process that enters the instance is again healthy and must be maintained perpetually.

2.3. Disaster Recovery (DR) in Multi-Cloud Environments

DR strategies focus on data copies, replication of data, and recovery procedures done on the system. Common research points out that multi-cloud DR solutions provide sufficient coverage against data loss and quicker recovery

time, but the issues regarding transfer charges and legal compliance across borders are areas of concern, and the summary of the Disaster Recovery is mentioned in Table 2.

Table 2. Summary of DR techniques

Technique	Description	Advantages	Challenges
Data Backup	Regularly saving copies of data	Data protection	Storage costs, backup frequency
Data Replication	Copying data in real-time to different locations	Immediate availability for recovery	High bandwidth requirements
Automated Recovery	Automated processes to restore systems and data	Reduced recovery time	Complexity in automation

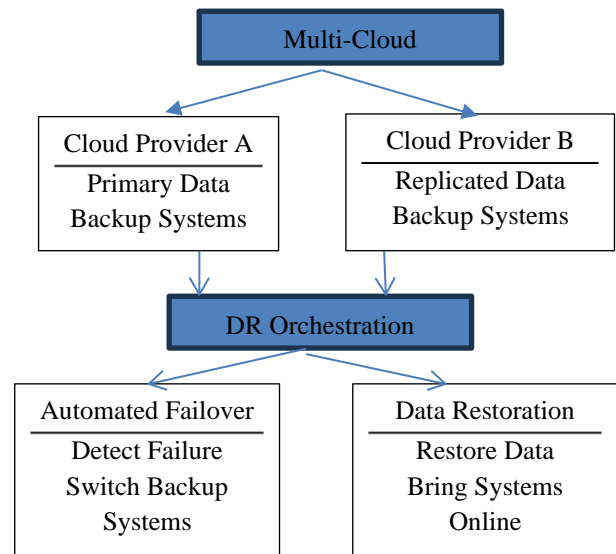


Fig. 3 DR in Multi-Cloud environments

A detailed explanation of the [5] disaster recovery in multi-cloud environments and Figure 3 are mentioned.

- Multi-Cloud Environment: The architectural concept of adopting a multi-cloud model, whereby more than one CSP is utilized to host and manage applications and data. This arrangement enhances the availability of options, redundancy and adaptability in these countries.
- Cloud Providers: In this overview, there are two cloud providers (A and B): Cloud Provider A: Tops most of the important data and systems. It also has containment systems to support to support the loss of data backup systems in case of happenings. Cloud Provider B: After establishing that stores replicated data and backup systems, the next step was to get more information on where and how these were kept. Disaster recovery is primarily located at two separate buildings; it homes at the second.

- **DR Orchestration:** This is a core element which orchestrates how the disasters are recovered. It verifies that backups exist for the systems and data and coordinates the backup failover when a failure in the system occurs.
- **Automated Failover:** This results in failure in the primary system and the system is able to recognize the same and convert to the backup system stored in the secondary cloud provider. This process cuts down the amount of time that a business may be down, thus enhancing business operations.
- **Data Restoration:** In case of any disaster, then you find that data is restored from backups. The slaves of the systems in use are rewound with the latest data to avoid a maximum loss of data and to achieve quick recovery.

2.3.1. Steps in the DR Flow

Data Replication

A copy of all data is made and synchronized from Cloud Provider B to another.

This way, the existent data is backed up in another location, so there is a copy of up-to-date information.

Backup Systems

They both also have ‘backups’ that can be activated in case any of them fail to operate as expected. These backups are usually updated frequently in order for them to contain the latest details.

DR Orchestration

In the orchestration component, the life cycle of systems is being monitored and managed in case of recovery. This makes certain that the backup equipment is stand-by to be switched on at any moment.

Automated Failover

In case of an identified failure in Cloud Provider A, the failover mechanism is immediately initiated. This action enables the operation to continue the backup systems within Cloud Provider B’s environment.

Data Restoration

When there is a failover, information is recovered through Cloud Provider B, particularly from backups. The systems are switched on in with the latest data at all times to reduce the interruption.

2.4. Impact of Advanced Cloud Technologies

More focuses have been made in the recent past, especially with the introduction of highly advanced technologies like containerization and serverless computing on HA and DR. Services deployed in or based on containers and orchestrations, including Kubernetes, provide better scalability and automation and serverless solutions, offer higher efficiency by requiring less resource management work and containing the damage of failure or malfunction [3].

The Impact of Containerization on HA and DR in multi-cloud environments and Figure 5 are mentioned.

1. **Multi-Cloud Environment:** The superior concept concerning the implementation of Multi-cloud.

2. **High Availability (HA)**

- **Container Orchestration:** Kubernetes or Docker Swarm can be used to maintain these applications in various states and guarantee their availability.
- **Automated Scaling:** Adjusting and having the number of running containers set an instance or multiple instances according to traffic.
- **Service Mesh:** Enables microservice communication, improving the reliability and visibility of underlying mechanisms.
- **Health Checks:** Responsible for the health checks of the containers and restarts the ones that did not complete their jobs successfully.
- **Kubernetes / Docker Swarm:** Containerization is the specific way of addressing general container management, guaranteeing assiduity and load bearing.
- **Service Discovery:** Automatically discovers services and enables their interconnection, improving HA since it will link components.

3. **Disaster Recovery (DR)**

- **Container Backup & Restore:** Continuously creates and retains snaps of the containers as well as files and always replicates them if necessary.
- **Container Replication:** Duplicates current container data and status for the sake of backup.
- **DR Automation:** Responsible for supervision of the recovery process as regards containers to ensure that various systems come up online as required.
- **Data Snapshots:** Automatic backups of the data contained in the containers, which could be presented in different clouds at different intervals to enhance availability.

3. Methodology

3.1 Comparative Analysis Framework

For a deeper qualitative analysis of HA and DR in the context of multi-cloud, a framework structure is needed. These are factors among which are cost, complexity, data coherency and consistency, geography and legal covenants. The following is the flow of the research methodology:

- **Data Collection:** Collecting the necessary information from some preliminary critiques of academic papers, cases and some interviews with professionals.
- **Data Analysis:** Assessing the collected data with the help of such quantitative indicators as costs caused by failures, time required to recover, and operating expenses.
- **Comparative Analysis:** Assessing the HA and DR extremities with respect to the outlined factors.

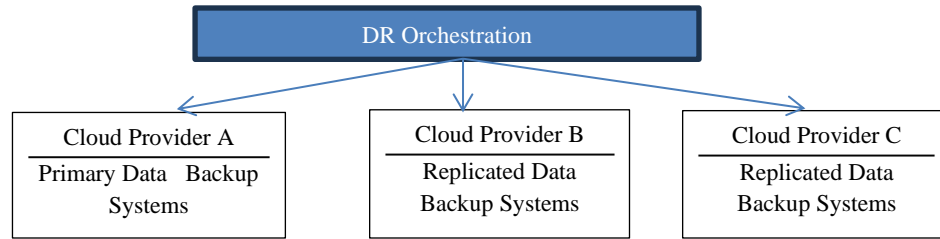


Fig. 4 DR setup in Multi-Cloud environments

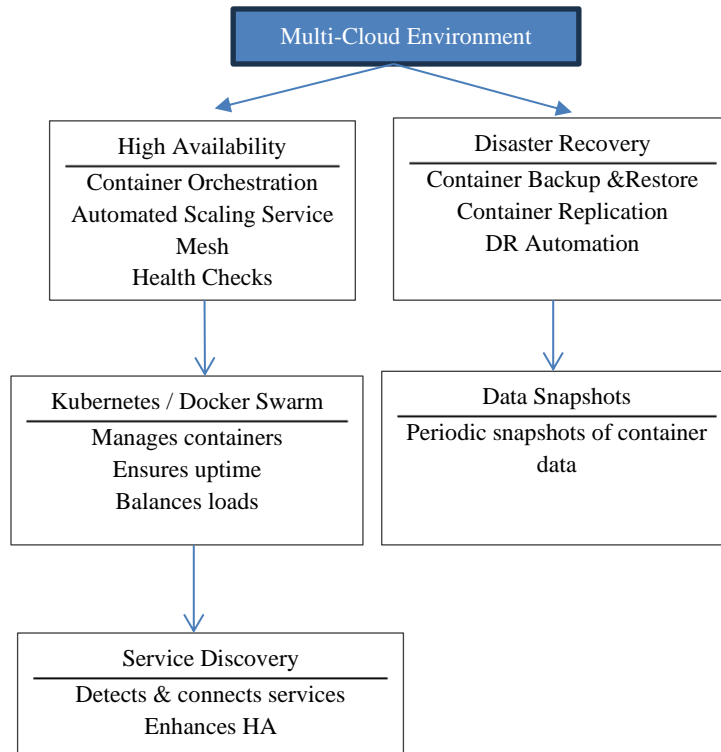


Fig. 5 Impact of containerization on HA and DR

3.2. Data Collection and Sources

This means that information is gathered in many alternative ways to be able to have an all-round study. These sources include;

- Literature Review: The HA and DR research fails previous and current articles, white papers and market reports catering to the multi-cloud environment.
- Case Studies: This is made clear through examples derived from the various fields to show real-life implementations and the end results.

3.3. Data Analysis Techniques

While evaluating the analyzed data, the findings are assessed in relation to the key factors established in the comparative analysis framework. The analysis techniques include:

- Quantitative Analysis: Assessing the economic loss, time to restore service to normalcy, and the expenses that are incurred when a system fails.

- Qualitative Analysis: Discuss the concept and impact regarding complexity, data coherence, and legal factors by using opinions and analysis of multiple cases.

3.4. Case Study Approach

Real-life examples discuss the experience in integrating HA and DR solutions for multi-cloud configurations. This involves choosing from the various industries different case studies and comparing them to their HA and DR programs.

3.4.1. Case Study Example: E-commerce Platform High Availability Implementation

- HA Strategies: Availability, resource duplication and load balancing, and system recovery policies on AWS, Azure and Google Cloud.
- Results: Less time that machinery takes during regular maintenance checks as well as during the breakdowns that occur from time to time.

Disaster Recovery Implementation

- DR Strategies: Daily back-ups, synchronization of the data in the main location and other geographical locations, and the use of appropriate scripts to recover data when it is lost or corrupted.
- Results: Again, quick restoration and little data loss during a large-scale blackout.

Table 3. Case study summary of E-commerce platform

Implementation	HA Strategies	DR Strategies	Results
E-commerce Platform	Redundancy, Load Balancing, Failover	Data Backup, Replication, Automated Recovery	Reduced Downtime, Rapid Recovery, Minimal Data Loss

3.5. Evaluation Criteria

The evaluation criteria for comparing HA and DR strategies in multi-cloud environments include: A comparison of HA and DR strategies of multi-cloud environments based on the following features are mentioned in Table 4.

- Cost: Primarily, during the first time it is being established, and then clearly it might be more costly than the already established organizations: operational costs; as well as possible cost of operation after disaster has struck.
- Complexity: That is, it is expensive because it requires technical competence to implement, has managerial ramifications when executed, and is often labour-intensive when managed.

- Data Coherence: Regarding the issue of data accuracy as it pertains to operational cloud domains within a managing multi-cloud provider environment.
- Geographical Distribution: Pros and cons of having diverse geographical areas or places.
- Legal Considerations: Terror legal infrastructure, data sovereignty constraints and the likelihood of opposition toward AI.

Table 4. Evaluation criteria

Criteria	High Availability (HA)	Disaster Recovery (DR)
Cost	High operational costs	Moderate costs with potential spikes
Complexity	High complexity due to redundancy	Moderate complexity with periodic tasks
Data Coherence	Challenging to maintain consistency	Requires regular testing and validation
Geographical Issues	Enhanced resilience, legal challenges	Needs compliance with multiple jurisdictions
Legal Considerations	Data sovereignty and regulatory compliance	Legal compliance for backup locations

3.6. Technological Impact

Directions in the cloud, like containerization, computing devoid of servers, and orchestration, affect HA and DR in a big way. These technologies add up to ease scalability, automation, and security for HA and DR solutions to cater to the client’s needs effectively.

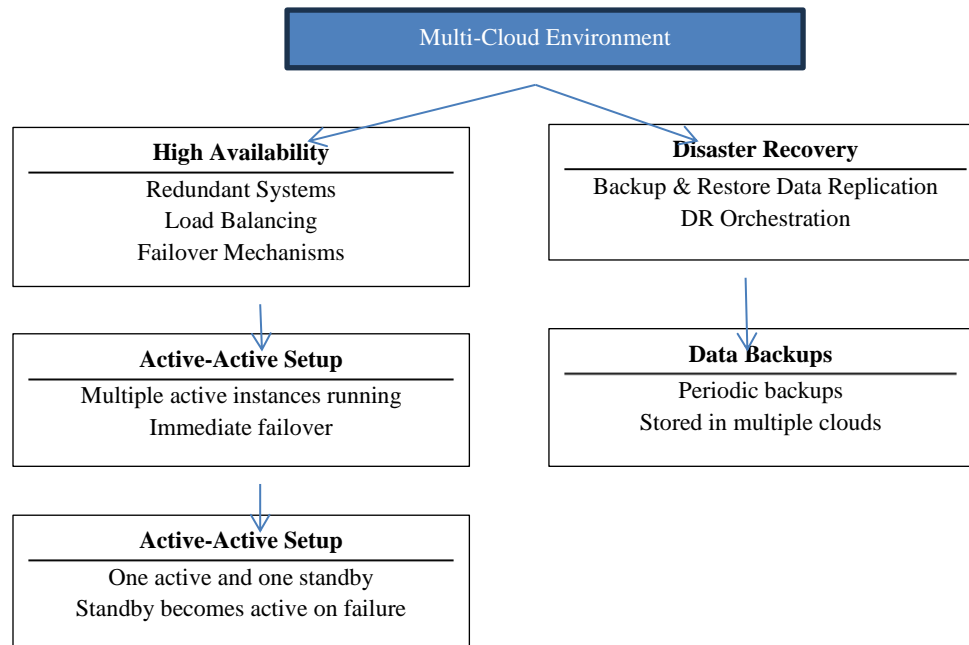


Fig. 5 Technological Impact on HA and DR

The Technological Impact on High Availability and Disaster Recovery in multi-cloud environments and Figure 5 are mentioned.

1. Multi-Cloud Environment: The concept is higher than the concept of multi-cloud, which is considered as one instance of this concept.

2. High Availability (HA)

- Redundant Systems: Yet ensure that there are no crucial juncture points through which all the connections are channelled but rather every system should have its replacement.
- Load Balancing: Helps start the traffic arriving and distributes it over certain servers.
- Failover Mechanisms: It also has an in-built paradigm of moving to some other system as a contingency In case the current system fails.
- Active-Active Setup: Multiple active instances and one active instance, with the second being Passive but active in failure circumstances that happen immediately.
- Active-Passive Setup: The former is the straight or the working one, and the latter one is the standby.

3. Disaster Recovery (DR)

- Backup & Restore: It is not uncommon for these components to be the copy and transfer type or perform these tasks as frequently as desired.
- Data Replication: Used to create a copy of the data to be able to perform the action in various parts of the process in case of a failure.
- DR Orchestration: Supervises restart so that it is done correctly and in the quickest way possible with all systems necessities on.
- Data Backups Images make backups at least once in a while to ensure that data is retrievable at least in two other clouds.

4. Results and Discussion

4.1. Cost Implications

Thus, while HA solutions are considerably resource-friendly in terms of installation, they require greater operational costs due to the presence of mirrored systems and constant surveillance. However, DR solutions might be less costly than TP solutions in normal operations; the cost during recovery may involve serious costs like data replication.

4.2. Complexity and Management

HA techniques have been realized in multi-cloud in a way that demands a higher level of managerial tools and skill in order to effectively migrate and have a failure that is compatible with the source system. DR solutions, although requiring, in general, substantial effort in maintaining backup and replication, may require less constant attention for their functioning but need detailed and periodic recovery strategy definition and rehearsal.

Table 5. Cost and complexity comparison

Factor	High Availability (HA)	Disaster Recovery (DR)
Cost	High	Moderate
Complexity	High	Moderate
Management	Continuous	Periodic

4.3. Data Coherence and Integrity

Forcing data consistency across multiple cloud providers is still an issue that concerns HA solutions. Updates for DR strategies indicate that data backup needs to be up-to-date, implying that it should undergo constant testing and validation.

4.4. Geographical and Legal Considerations

Distribution of data across geographical locations increases the adaptability of the setup but poses legal issues primarily with regard to the ownership and regulation of data in the regions. HA and DR strategies both need to address these concerns as far as laws and legal requirements are concerned to reduce immiscible risks.

4.5. Technological Advancements

Technologies such as containerization and orchestration facilitate better scalability and automation of HA and DR solutions to thereby reduce the physical workload placed on them as well as response time. There are some other advantages, such as the increase in fault isolation due to the non-shared server environment and the cost saving due to the lack of utilization of idle resources.

4.6. Architectural Approaches

4.6.1. AWS

The AWS environment provides a large number of availability zones (AZs) within each region to construct a reliable architecture. The failure of one AZ online doesn't affect others but offers low-latency connectivity to handle failover promptly. AWS also provides international copy solutions, for example, Amazon Aurora Global Database, which increases HA.

4.6.2. Azure

Azure has availability zones and paired regions, which can be beneficial for a particularly resilient design. ASR and Azure Backup are two crucial DR services that involve automated backup and recovery solutions. These services work with Azure's international network and thereby help in the proper HA and DR.

4.6.3. Google Cloud

Google Cloud has an organization of regions and zones in the international network. Some of its HA services feature Cloud Load Balancing and Cloud Spanner with properties such as global redundancy. The DR infrastructures include Google Cloud Backup and Google Cloud Disaster Recovery services by Google Cloud.

Table 6. Key HA Services and DR Services

Provider	Key HA Services	Key DR Services
AWS	ELB, Aurora Global Database, Route 53	AWS Backup, AWS Disaster Recovery
Azure	Traffic Manager, SQL Database Geo-Replication	Azure Backup, Azure Site Recovery
Google Cloud	Cloud Load Balancing, Cloud Spanner	Google Cloud Backup, Google Cloud Disaster Recovery
Alibaba Cloud	High Availability Service, Global Traffic Manager	Alibaba Cloud Backup, DR Solutions
IBM Cloud	Resiliency Orchestration, Load Balancer	IBM Cloud Backup, IBM Cloud DR

4.6.4. Alibaba Cloud

Alibaba Cloud operating model can be described as the availability of data centres with extensive geographical coverage across Asia. The company also provides services such as Alibaba Cloud High Availability Service and Alibaba Cloud DR solutions, targeting regional fallbacks and quick recovery.

4.6.5. IBM Cloud

IBM Cloud is essentially a hybrid infrastructure that allows organizations to use the benefits of cloud and traditional data centre. In DR, the flagship offerings are the IBM Cloud Resiliency Orchestration and IBM Cloud Backup. An analysis of HA and DR options in different environments shows that IBM's focus on hybrid solutions offers specific values for the enterprise Regel with on-premise infrastructure.

disadvantages depend on elements like cost, level of integration, data consistency, and legal aspects.

The innovation of the container and orchestration, serverless and computation introduces new growth to improve HA & DR solutions, keeping businesses more effective and operational in the multi-cloud technique. Through this comparison, it is evident that Huawei's HA and DR solutions compare differently with other cloud providers. AWS is strong in global access and, therefore, offers nearly all types of services that might be needed, especially for companies that need diagonal redundancy. As for HA and DR, Azure enjoys a unique position for integrating with Microsoft products, and the paired region deployment offers significant benefits for organizations already operating within the Microsoft ecosystem.

5. Conclusion

As for Disaster Recovery (DR) and High Availability (HA), it is important to note that both concepts are critical in the case of multi-cloud setups. While HA is concerned mainly with the spare capacity and automatic switchover, DR is centered more on data safety and speedy restoration after the mishap. They both have some advantages, and the

To highlight, Google Cloud's global network and different advanced data services provide effective HA/DR solutions for data-hungry applications. Finally, since Alibaba Cloud has its primary coverage area in Asia, it can be recommended for businesses operating in the given region, while IBM Cloud offers the latter an opportunity to combine the advantages of both a cloud provider and their own data centres.

References

- [1] What is High Availability Cloud Computing & How Do I Achieve It?, Weka, 2022. [Online]. Available: <https://www.weka.io/learn/hpc/high-availability-computing/>
- [2] Multi-Cloud Disaster Recovery, SIOS, 2021. [Online]. Available: <https://us.sios.com/blog/multi-cloud-disaster-recovery/>
- [3] The Impact of Cloud Technologies on Software Development, Geeksforgeeks, 2024. [Online]. Available: <https://www.geeksforgeeks.org/impact-of-cloud-technologies-on-software-development/>
- [4] Huanhuan Xiong, Frank Fowley, and Claus Pahl, "A Database-Specific Pattern for Multi-cloud High Availability and Disaster Recovery," *Advances in Service-Oriented and Cloud Computing*, pp. 374-388, 2016. [CrossRef] [Google Scholar] [Publisher Link]
- [5] Mohammad M. Alshammari et al., "Disaster Recovery in Single-Cloud and Multi-Cloud Environments: Issues and challenges," *2017 4th IEEE International Conference on Engineering Technologies and Applied Sciences (ICETAS)*, Salmabad, Bahrain, pp. 1-7, 2017. [CrossRef] [Google Scholar] [Publisher Link]
- [6] Muhammad Waseem et al., "Containerization in Multi Cloud Environment Roles Strategies Challenges and Solutions for Effective Implementation," *arxiv*, 2024. [CrossRef] [Google Scholar] [Publisher Link]
- [7] What is a Multi-Cloud Strategy?, vmWare. [Online]. Available: <https://www.vmware.com/topics/glossary/content/multi-cloud-strategy.html>

- [8] AWS Solutions for Hybrid and Multicloud, AWS. [Online]. Available: <https://aws.amazon.com/hybrid-multicloud/>
- [9] Hybrid and Multicloud Solutions, Microsoft. [Online]. Available: <https://azure.microsoft.com/en-in/solutions/hybrid-cloud-app>